

Item no 5.11

QUESTION NO 11

By Councillor Rust for answer by the Convener of the Education, Children and Families Committee at a meeting of the Council on 23 August 2018

- Question** (1) In terms of let holders invoiced by the School Lets Team how many have been invoiced 4 months or more after their let for years 2016 and 2017?
- Answer** (1)
- Question** (2) What is the reason for the delays in invoicing by the School Lets Team?
- Answer** (2)
- Question** (3) Due to late invoicing (a) how much has had to be written off; and (b) how many payment plans have had to be drawn up?
- Answer** (3)
- Question** (4) What steps are being taken to improve the service levels offered by the School Lets Team?
- Answer** (4)